

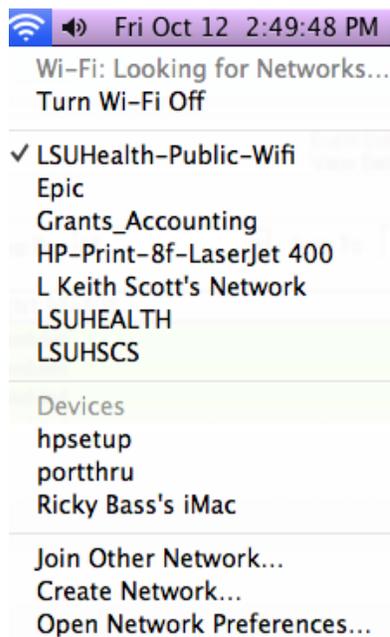
Notice, the new network name is “LSUHEALTH” and is case-sensitive. The old network name was “LSUHSCS.”

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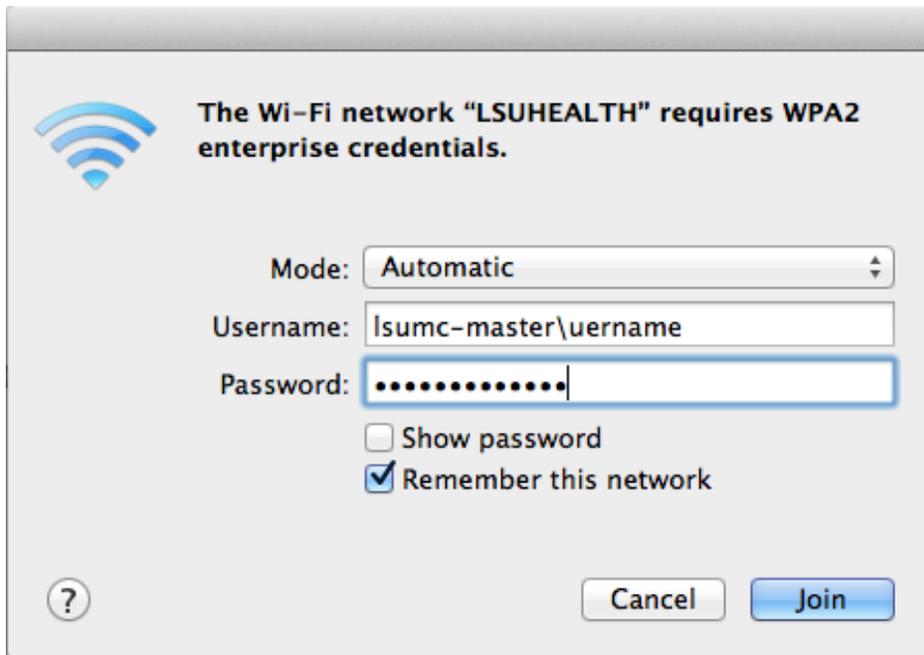
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Automatic Setup

1. Open *Wi-Fi* or *Airport Wireless Connect* (located in the top task bar on the right side).



2. Select the network called “**LSUHEALTH**”.



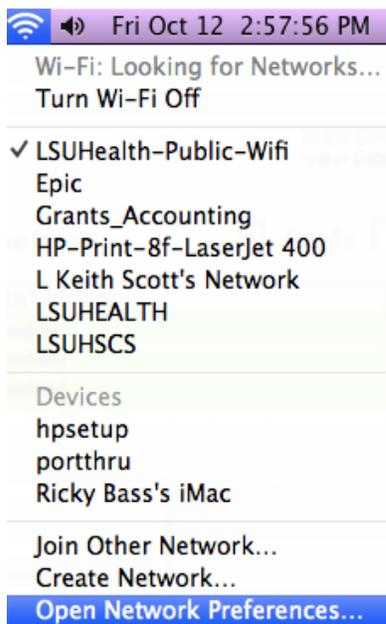
3. Enter your username in the following format: UHSYSTEM\username and then enter your password.
4. Check *Remember this network*.
5. Click *OK*.
6. Your computer should now connect to the “LSUHEALTH” network.

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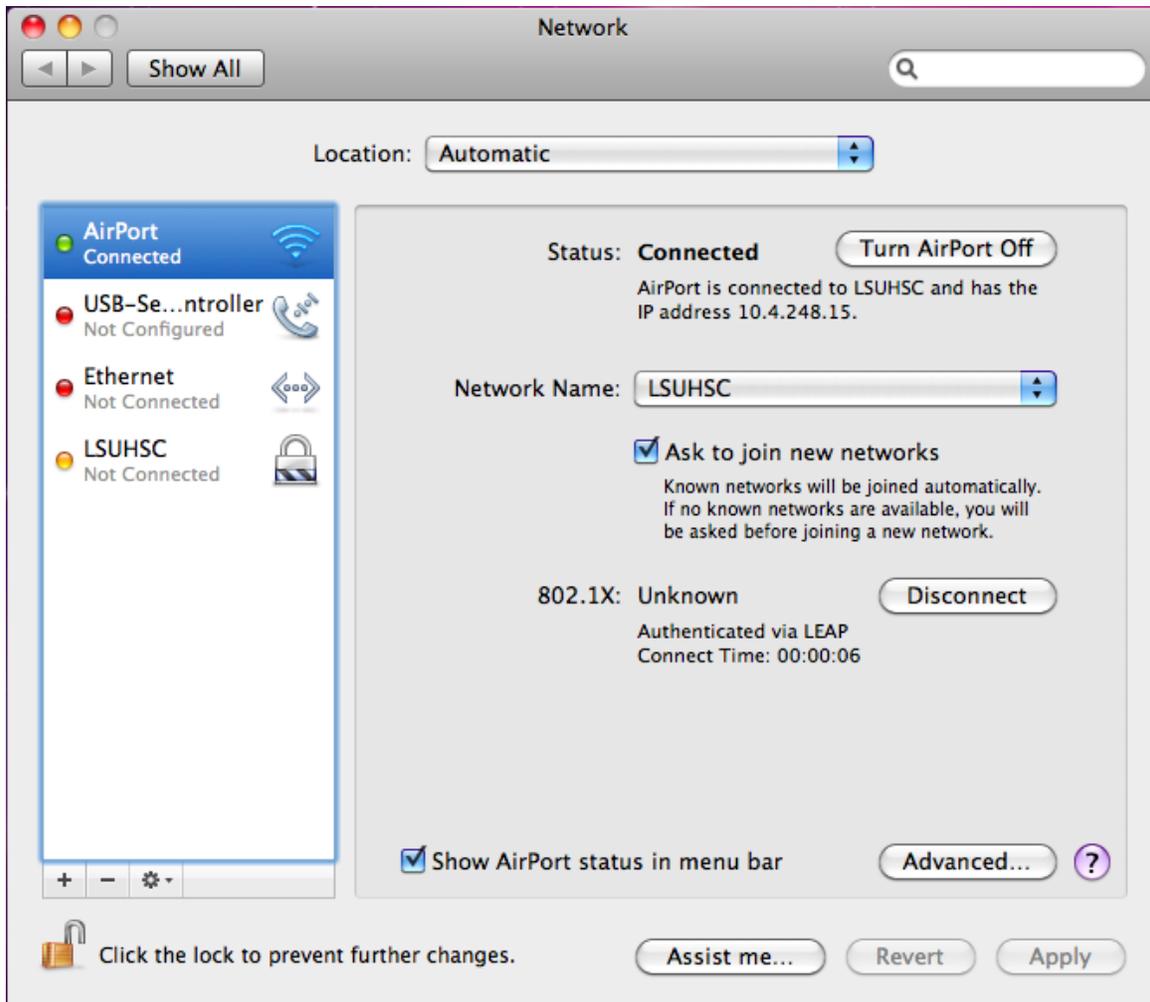
Manual Setup

No certificate installation should be required on the new “LSUHEALTH” network. However, if you experience problems, refer to the certificate section at the bottom. Click Install Certificates to jump to the certificate section.

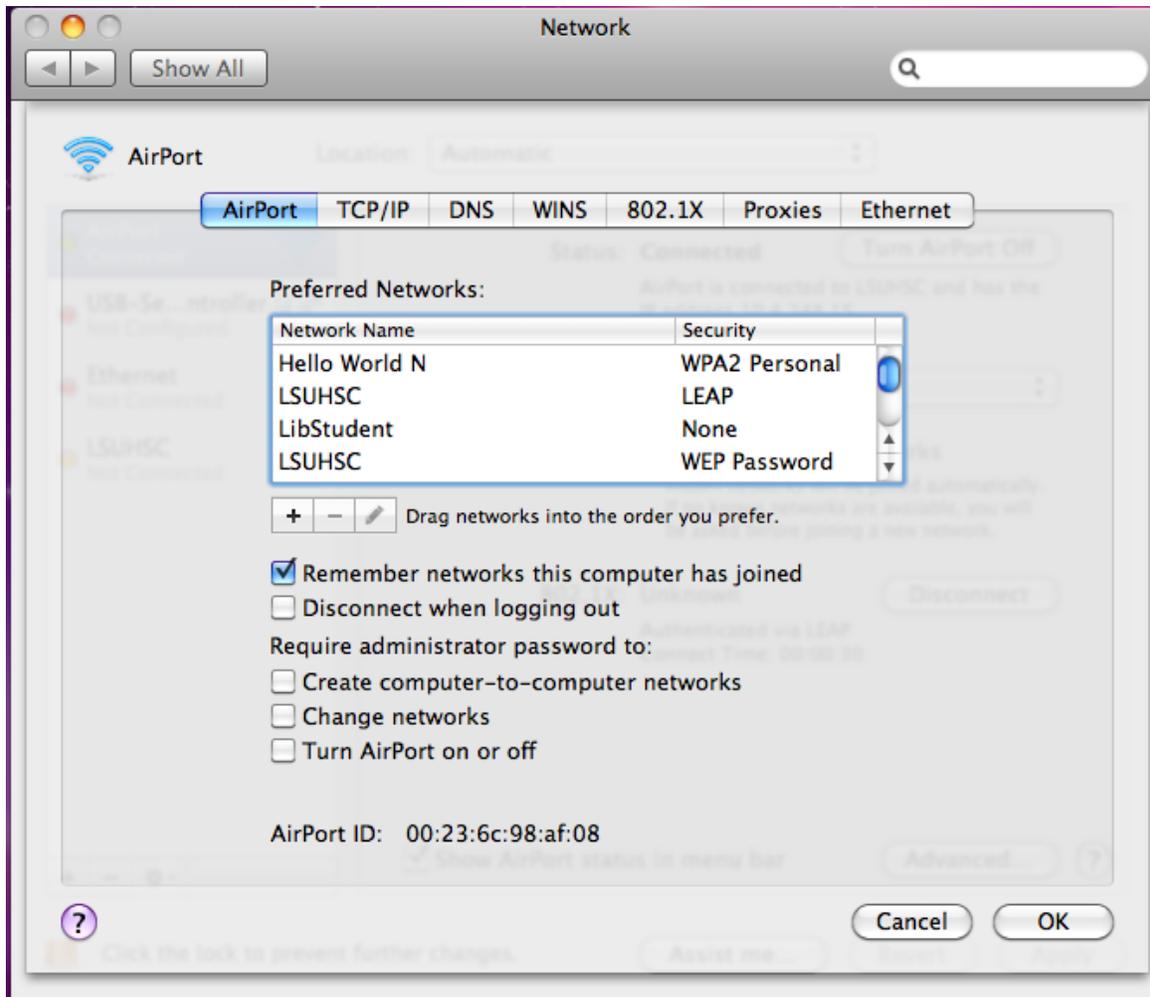
1. Open *Wi-Fi* or *Airport Wireless Connect* (located in the top task bar on the right side).



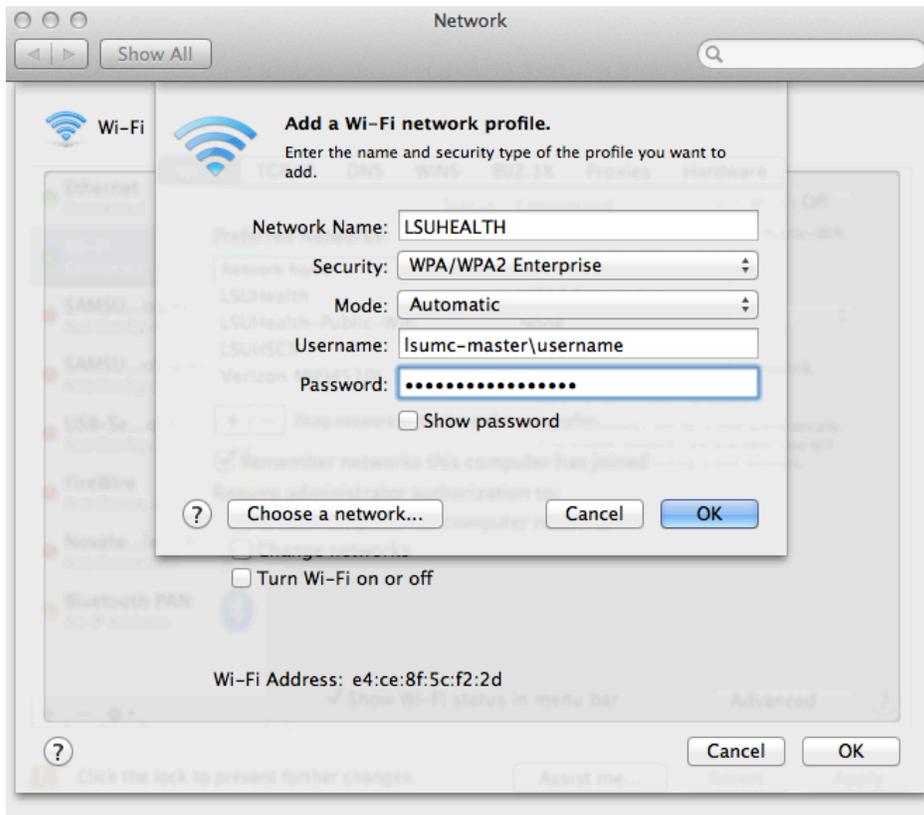
2. Select *Open Network Preferences*.



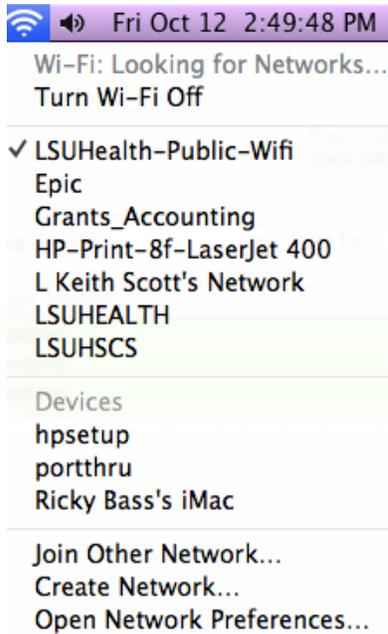
3. Select Airport or *Wi-Fi* on the left and click the *Advanced* button in the bottom-right corner.



4. Be sure the check box next to *Remember networks this computer has joined* is checked.
5. Click the plus sign (+) right below the list of *Preferred Networks*.



6. Enter “**LSUHEALTH**” as the *Network Name*.
7. Select **WPA2-Enterprise** as the *Security*.
8. Enter your username in the following format: UHSYSTEM\username and enter your password.
9. *802.1X* should be left on **Automatic**.
10. Click *Add*.
11. Click *OK*.
12. Click *Apply*.
13. Your computer should now be connected to the “**LSUHEALTH**” network. If it doesn’t switch to this network automatically, open *Airport Wireless Connect* (located in the top task bar on the right side) and select “**LSUHEALTH**”.

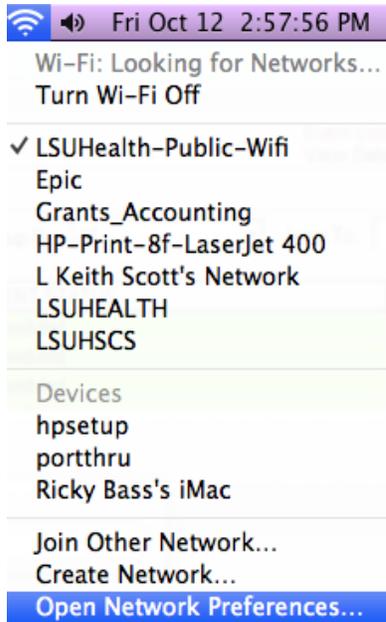


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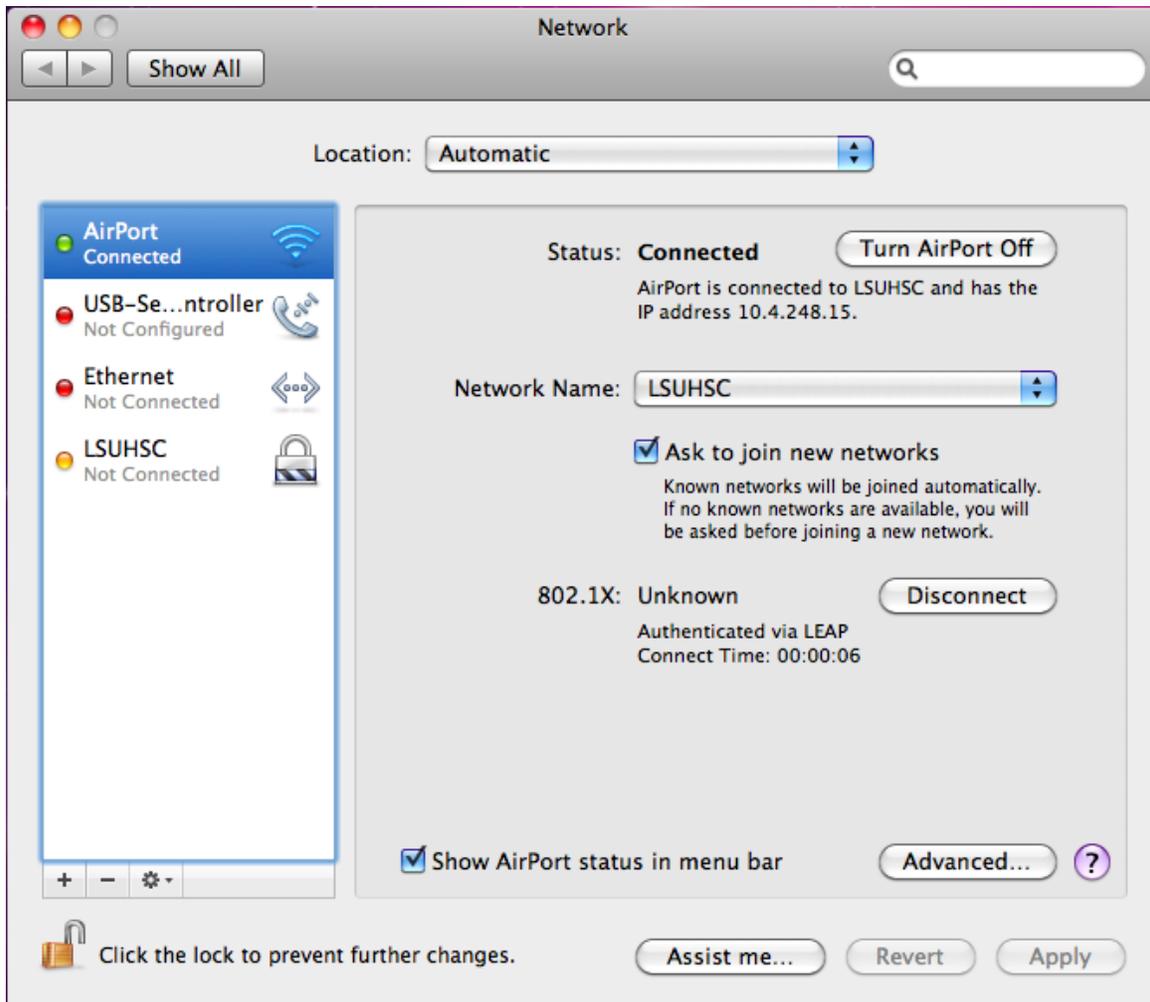
Troubleshooting (For Mac OS X Snow Leopard or older only)

If you experience problems logging in, following these steps to check the Advanced settings. These steps are not applicable for Mac OS X Lion or Mountain Lion.

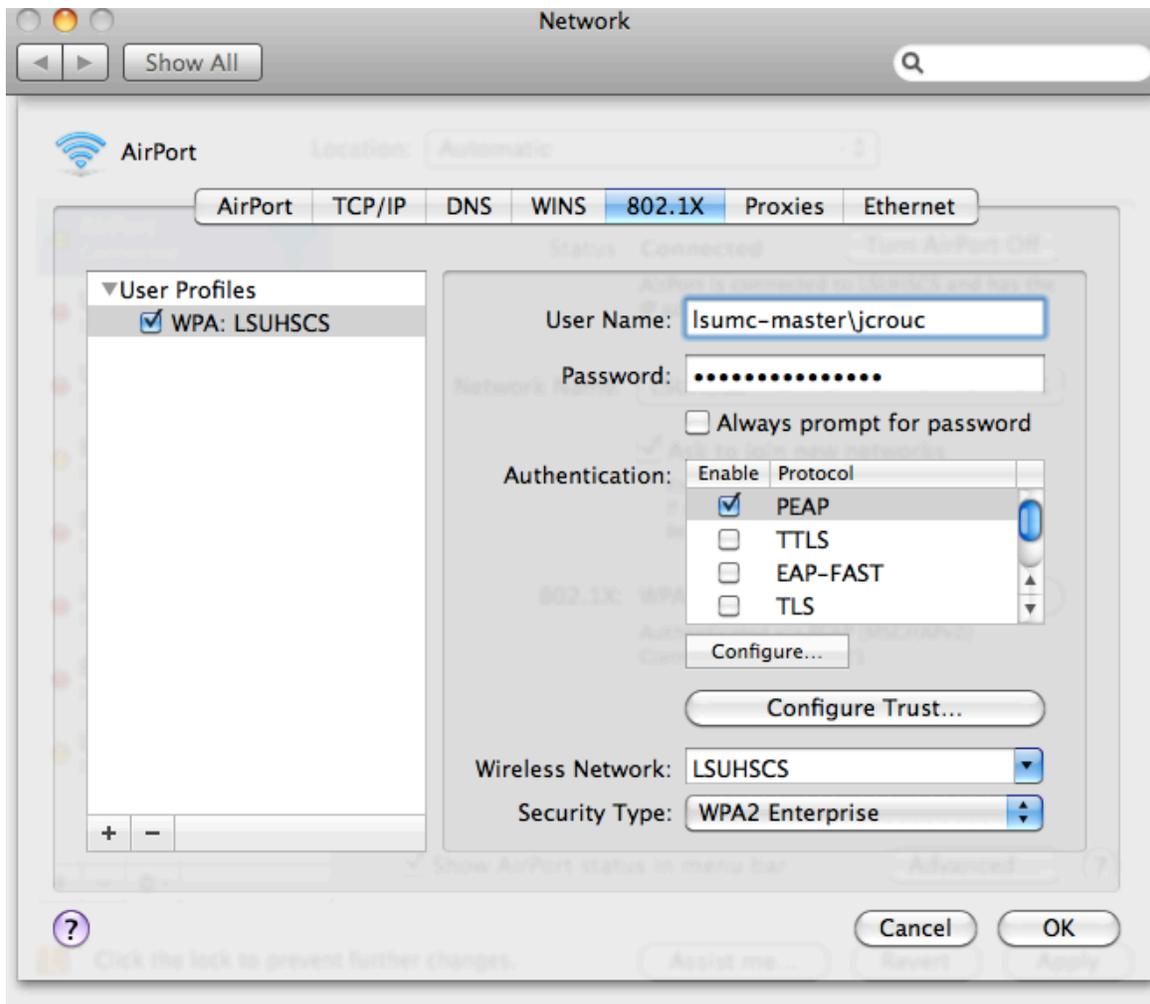
1. Open *Wi-Fi* or *Airport Wireless Connect* (located in the top task bar on the right side).



2. Select *Open Network Preferences*.



3. Click the *Advanced* button in the bottom right corner.



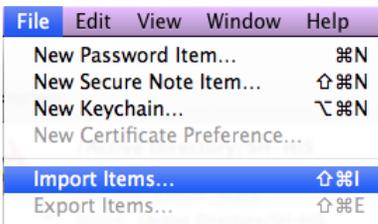
4. Be sure you only have one WPA profile on the left for LSUHEALTH. Be sure it is checked. Click on that line to highlight it. On the right, be sure your username is entered in the following format: UHSYSTEM\username.
5. Be sure to type your password in. Re-type it if it shows a password is already entered.
6. Be sure the checkbox next to *Always prompt for password* is unchecked.
7. Be sure that **PEAP** is the only protocol checked under *Authentication*.
8. Be sure the *Wireless Network* is set to **LSUHEALTH**.
9. The *Security Type* should be set to **WPA2 Enterprise**.
10. Click *OK*.
11. Click *Apply* and *OK*.
12. You should now be able to connect. If you are prompted to authorize or trust the certificate, click *Accept* or *OK*.

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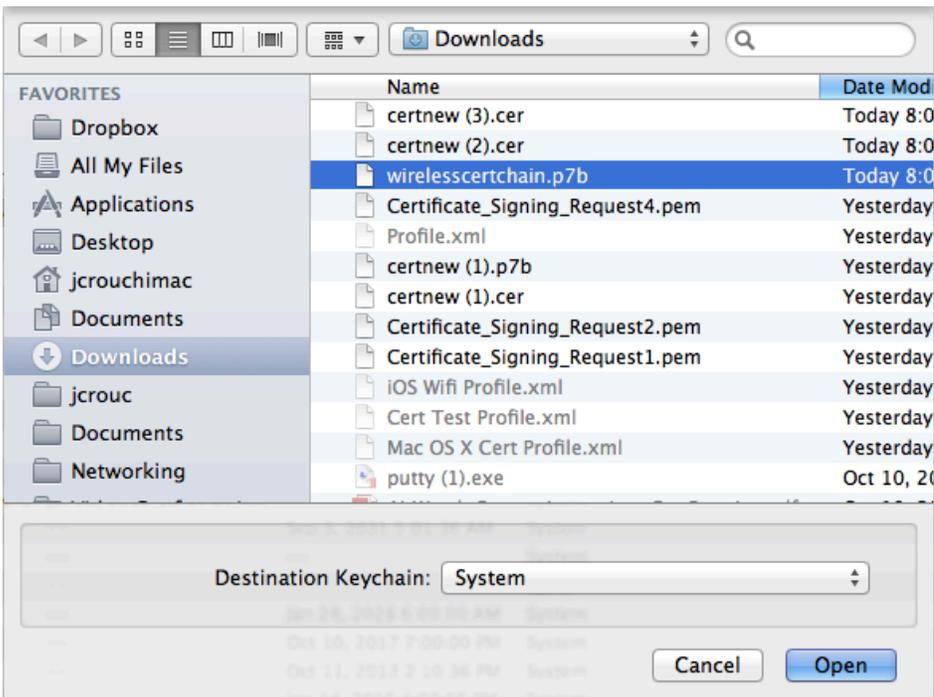
Install Certificates

No certificate installation should be required on the new “LSUHEALTH” network. However, if you experience problems, refer to this certificate section.

1. Download the **wirelesscertchain.p7b** file from the Information Technology website.
2. Open the *Keychain Access* utility.



3. On the left, under *Keychains*, click on *System*. Select *File* from the top menu and select *Import Items...*



4. Make sure the *Destination Keychain* (at the bottom) is set to **System** and select the **wirelesscertchain.p7b** file. Click *Open*.
5. If prompted for your password, enter your computer administrator password.



6. You should now see *LSU Health System CA*, *shv-SH-CA1* and *Trusted Root CA G2* among the list of *System Keychains*.

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